

International removals:

Pre-move survey

It all begins with the comprehensive survey together with you at your home. All relevant details regarding your move will be discussed and noted in the survey. The volume of household items to be moved will be determined. We will also discuss with you which furniture is to go and which is to stay. We can dispose of any unwanted items and perform household clearances, if required. We will leave your flat or house in a clean and tidy condition and, if required, we will even undertake the handing-over of your flat/house.

Method of transport

Whether it be furniture, cars or piano – we have many years of experience of moving just about everything around the world. Irrespective of how much you want to take, we have a solution for everything.

For smaller shipments by ocean transport, we have suitable wooden cases and pallets. Your household items will be stowed as a part-shipment in a consolidated container. Or do you perhaps have a little more? If so, you will get your own container.

Do you want to save time? Do you require your items quicker? We will dispatch them by air freight. Through our global network of agents, we are almost as fast as lightning. Which is good for you.

Transport insurance

Would you rather take no risks? Then there's an insurance for everything. Whether for replacement value or new value, whether only against total loss (free of particular average) or an all-risks coverage. We will provide you with a suitable offer.

Storage

Would you rather not take your furniture with you or only a part of it? We've even thought of that as well. We have a temperature-controlled furniture warehouse where we can store your household items in a warm and dry environment until you return or you need them again. The items can be delivered, as you want, when you want and anywhere in the world.

Packing

And of course, we pack everything such that it arrives undamaged. We know what sort of packing material is best for your household items. Our sturdy ocean-going packing lives up to its promises.

Customs clearance – port of departure

As soon as your household items are ready for collection, we will organise the transport to the port of entry. Through our direct data connection to the port authorities in Bremerhaven and Hamburg, we have rapid access to all the information required for the customs clearance formalities. Ready, steady, go...

Transport methods

We keep in mind which form of transport is the best for you. Via road or on water or in the air – we keep track of things. We work in close cooperation with globally-active shipping lines. Global contacts, top conditions, that's something which is to your advantage. Again our electronic data connection to the port authorities and the shipping lines ensure a safe and secure transfer of data. That's the way everything runs smoothly.

Customs clearance - port of entry

Our competent partners deal with your personal belongings at the port of entry. They know better than anyone the local customs regulations and conditions.

Relocation Service

Have you arrived yet? Our local partner is already expecting you. The professional specialists employed by our agents will do everything for you.

You will get your household items delivered at the time agreed, your furniture will be assembled and your cartons will be unpacked. A neat job – obviously the old packing material will be taken away. Or would you rather unpack the cartons later? Again, no problem. The packing material can be collected at a later date. Everything as you'd like to have it. It is our desire that you can settle in quickly and feel at home.

Our experienced specialists can also take on the job of finding a flat or house for you. Or they will help you with the paperwork or with the trips to the authorities. Just ask, and we will organise a competent local contact person for you.